

## **Customer Service & Sales Support**

LOG – Pharma Primary Packaging – is hiring a Customer Service & Sales Support expert to strengthen its Marketing & Sales Team.

Located in Kibbutz Ashdot Yaacov Ichud, LOG is a global company creating value for its customers with innovative packaging solutions. For over 45 years LOG serves from its manufacturing plants in Israel and Hungary leading pharmaceutical companies worldwide with its extensive range of bottles, caps & medical devices.

### **Responsibilities:**

- Ensuring customers happiness and overall experience
- Customer service from order entry to product delivery. Direct interface with customers globally.
- Backoffice management and administrative support to LOG's marketing and sales force.
- Preparation and shipment of samples to potential customers
- Order processing in LOG's ERP system (Priority), Coordination of the order with production planning, purchasing and engineering.
- Supporting marketing campaigns and activities such as exhibitions, customer visits, creation of marketing materials, etc.

### **Required Skills and Abilities:**

- Enjoy serving customers!! Show strong communication skills
- Prior customer service and back-office management experience or equivalent (Advantage)
- Full working proficiency in Microsoft Office (specifically Excel)
- Experience with Priority ERP system and CRM systems (Advantage)
- Experience with MarCOM activities (Advantage)
- Fluent English (written and spoken)
- Professional education (Advantage)

### **About the Job Opening:**

- Reporting to the VP Marketing & Product
- Full time, currently limited to 1 year
- Availability: Immediately

Please send your resume to [talents4marketing@logpac.com](mailto:talents4marketing@logpac.com)